OLIVIA RAZZO

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Education

Florida Atlantic University
Bachelor of Science in Computer Science | Fall 2022
GPA: 3.4/4.0

Relevant Coursework: Introduction to Programming, Foundations of Computer Science, Introduction to Internet Computing, Data Structures & Algorithms, Introduction to Logic Design, Introduction to Microprocessors, Introduction to Database Structures, Computer Operating Systems, 3D Modeling and Design, Cybersecurity Foundations, Mobile Applications

Technical Skills

Languages: C/C++, Java, JavaScript, Python, Swift
Web Development: HTML5, jQuery, CSS3, Bootstrap
Operating Systems: MacOS (Expert) Linux (Mid-Level), Windows 10+ (Mid-Level)
Software: XCode, Final Cut Pro X, Adobe After Effects 2020, Adobe Photoshop 2020, Cinema 4D, MS Office, SOLIDWORKS 2019, AutoCAD
Hardware: Raspberry Pi 4, Breadboard MSP EXP430G2, Phone/Computer/Console repair work, PCB Design, Soldering

Academic Projects

Website Development (Internet Computing 2020)
Design and create a website about myself to test the skills in HTML5 and CSS3 using Bootstrap themes and creating commands in HTML5 from the start.
- Tools used: Brackets, HTML5, CSS3, Bootstrap, jQuery

PCB Design Multivibrator (Engineering Design I 2021)
Design and solder a multivibrator PCB through KiCAD software and soldering components on board.
- Tools used: KiCAD, Soldering, Breadboard

Work Experience

Apple Genius Bar | March 2022 – Present
Technical Expert
- Certified to repair and troubleshoot iOS devices
- Ability to listen and provide feedback and mentorship to others
- Can identify patterns based upon prior troubleshooting experience to diagnose symptoms and causes

Apple Genius Bar | September 2021 – March 2022
Technical Specialist
- Maintained composure and customer focus while troubleshooting and solving their issues
- Fully diagnoses and reassure issues for customers and their potential solutions
- Ability to work in a very fast-paced environment with quick decision making skills

That Phone Fix Place | March 2021 – August 2021
Technician Specialist / Assistant Manager
- Repaired and replaced issues with technical devices for phones, computers, consoles, etc.
- Maintained the stores property as well as repair schedules and website management
- Organized and managed challenging customer situations and phone product manufacturer orders

Portfolio Website

This website was created and designed by me using HTML5, CSS3, and Bootstrap Templates. Please view all of my work stated above on this webpage. https://proxramb.github.io/Main-Portfolio/